



Dear Physiomedic Customers,

Due to the recent high occurrence of **“no shows”**, Physiomedic has decided to review its policy regarding this matter. Starting August 15th, 2016, a **“no show”** appointment will be charged JD15. This amount shall be invoiced to the client’s account to be paid on his or her next visit.

Please understand that this policy is taken based on our aim to always please our patients and improve our ability to guarantee the availability of appointments to the patients that urgently need one. Should you wish to cancel an appointment, kindly notify us at least **“4 hours”** in advance in order to enable us to contact that patient. Any appointment cancelled after that will be considered a **“no show”**.

We thank you in advance for your understanding and co-operation.

Kind regards,

Physio Medic